Automated Communication Exchange System – ACES File Transfer System Update

A new COMET (CalPERS database) release was implemented that impacts ACES users. This release added two new Health Event Reason Codes. These Health Event Reason Codes will be available to use during the next Open Enrollment to be effective January 1, 2004.

New Health Event Reason Code 320-OE Delete Dependent.

In previous Open Enrollments, if an employee requested to delete a dependent effective January 1, the ACES user was required to contact health ACES support or wait until December to submit dependent deletions. In order to streamline the process, a new Health Event Reason Code has been added to assist in the deletion of dependents during the Open Enrollment period. This new code will require the HBO Received Date to be within the designated Open Enrollment period and enter the Open Enrollment effective date.

New Health Event Reason Code 530-OE Cancel Coverage.

In previous Open Enrollments, if an employee requested to cancel his health benefits effective January 1, the ACES user was required to contact health ACES support or had to wait until December to input the cancel transaction. In order to streamline the process, a new Health Event Reason Code has been added to assist in the cancellation of health enrollments during the Open Enrollment period. This code will require the HBO Received Date to be within a designated Open Enrollment period and enter the Open Enrollment effective date.

Health Event Reason Codes 320 and 530 have been added to the CalPERS COMET tables for update capability. In order to utilize these two new Health Event Reason Codes for the 2004 Open Enrollment, scheduled from October 1, 2003 through October 31, 2003, you will need to update your systems with these new values.

If your agency would like to test these new Health Event Reason Codes against the CalPERS COMET system or you have any questions, please contact Anne Uyeda (Anne_Uyeda@calpers.ca.gov) or Sandra Corral (Sandra Corral@calpers.ca.gov) for further information at 888-CALPERS (225-7377), say Employer, say ACES, then say Computer Issues.